Integrate using our API

API Documentation

Welcome to our Read-Only API designed to seamlessly access and manage your account messages through the RESTful Answering Service Care API v1. This API serves as a powerful tool to integrate our answering service software with your system. Utilizing a JSON format for output, the API operates in a stateless manner, ensuring that all requests are rigorously validated against a secure API token. This token, obtainable through the Answering Service Care application, acts as a key for seamless communication. Our primary API objective revolves around leveraging the Messages API to efficiently transmit received messages to your CRM. This streamlined process only enhances data accuracy, providing a robust solution for your communication needs.

Messages

Messages are created by agents and stored on your account. Each message consists of standard data fields but can also contain a number of custom fields. The custom fields can be recognized as

```
content_with_additional_details_table__{labelName}.
```

To test click the button below:

Get all messages

GET /v1/messages

```
{baseURL}/v1/messages
```

Returns a summary of all the messages.

Get all messages in a specific date range

GET /v1/messages?from_date=<MM-DD-YYYY>&to_date=<MM-DD-YYYY>

```
{baseURL}/v1/messages?from_date=<MM-DD-YYYY>&to_date=<MM-DD-YYYY>
```

Returns a summary of all the messages in the specified date range.

Get a single message

GET /v1/messages/<message_id>

```
{baseURL}/v1/messages/<message_id>
```

Request Header

```
Accept: application/json
Content-Type: application/json
X-API-EMAIL: your_email
X-API-TOKEN: your_token
```

```
200 OK
```

```
{
  account_number:
  resource:
  message_id:
  content:
  from:
  first_name:
  last_name:
  created_at:
  utc_created_at:
  raw_created_at:
  status:
  phone:
  caller_id:
  company_name:
  is_emergency:
  delivered_at:
  delivered_to:
  content_with_additional_details:
  content_with_additional_details_table:
}
```

```
404 Not Found
```
 – Invalid API Token

```
{
    "success": false,
    "info": "Invalid token",
    "data": {}
}
```